

## Instructions for Medicare Certification

### OVERVIEW

Agents selling Medicare Advantage are required to complete the 2024 Independence Medicare Certification process via Litmos.

### Step 1: 2024 Independence Medicare Certification Training

- 1) The agent will receive an email with instructions on how to log-in and complete the 2024 Independence Medicare Certification Process. A sample email has been provided below.

## Independence Blue Cross, subsidiaries and affiliates Onboarding Invitation

Independence Blue Cross, subsidiaries and affiliates <system@litmos.com>

### Login Details

Welcome to Medicare Certification

Here is the link to access Medicare Certification:

<https://agent.litmos.com/>

**Username:** [REDACTED]

**Password:** [REDACTED]

Thank you for choosing to represent us!

### Step 2: Agent Log-In

Upon receipt of the invitation email (referenced-above), you will need to enter your credentials and log-in to the system.

## Instructions for Medicare Certification

Welcome to  
Independence Blue Cross, subsidiaries and  
affiliates

Please enter your username & password to access your online  
learning.

**Username**

**Password**

Show Password

Remember me on this computer

Login

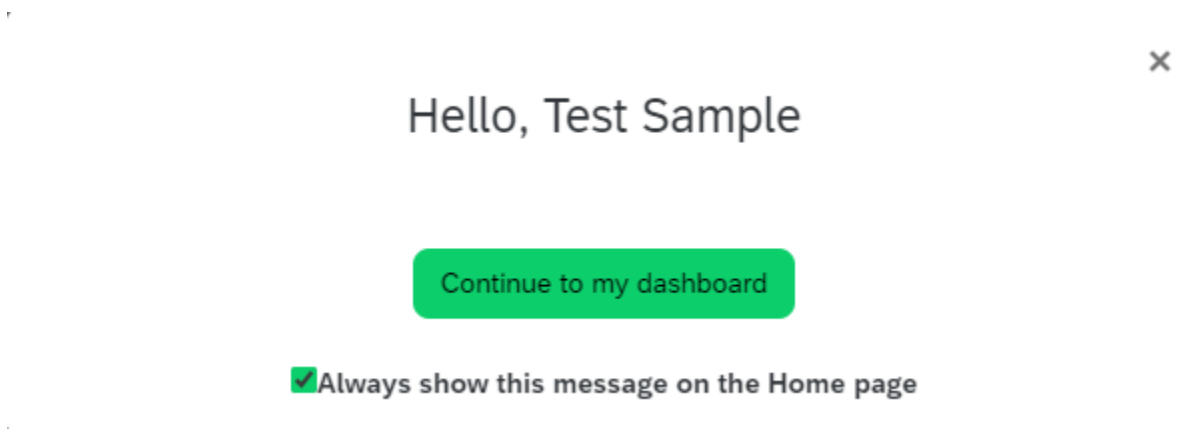
[I've forgotten my username/password](#)

**Login Name:** This is your NPN (National Producer Number) which is included in your invitation email

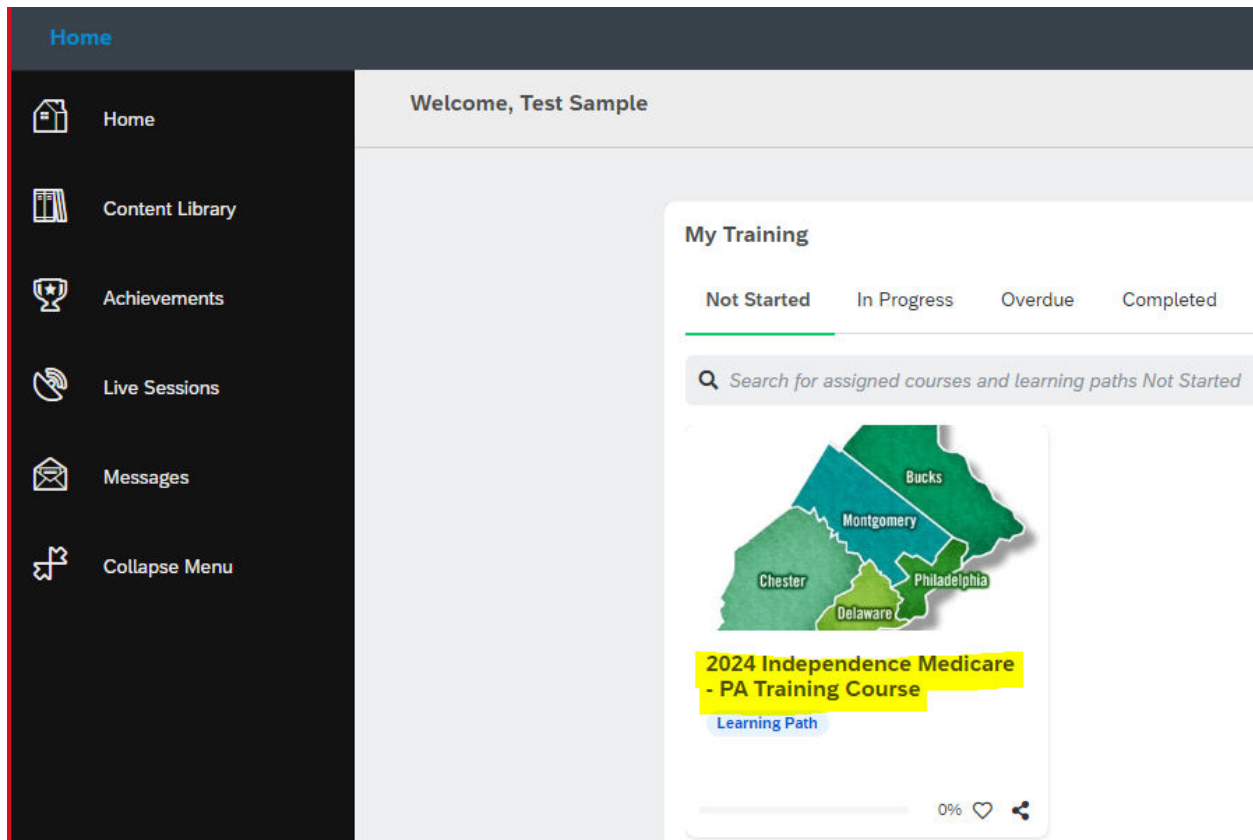
**Password:** included in your invitation email

### Step 3: Completing the Learning Path

After your credentials are entered; click on “Continue to my dashboard” and then open the 2024 Learning Path assigned to you.



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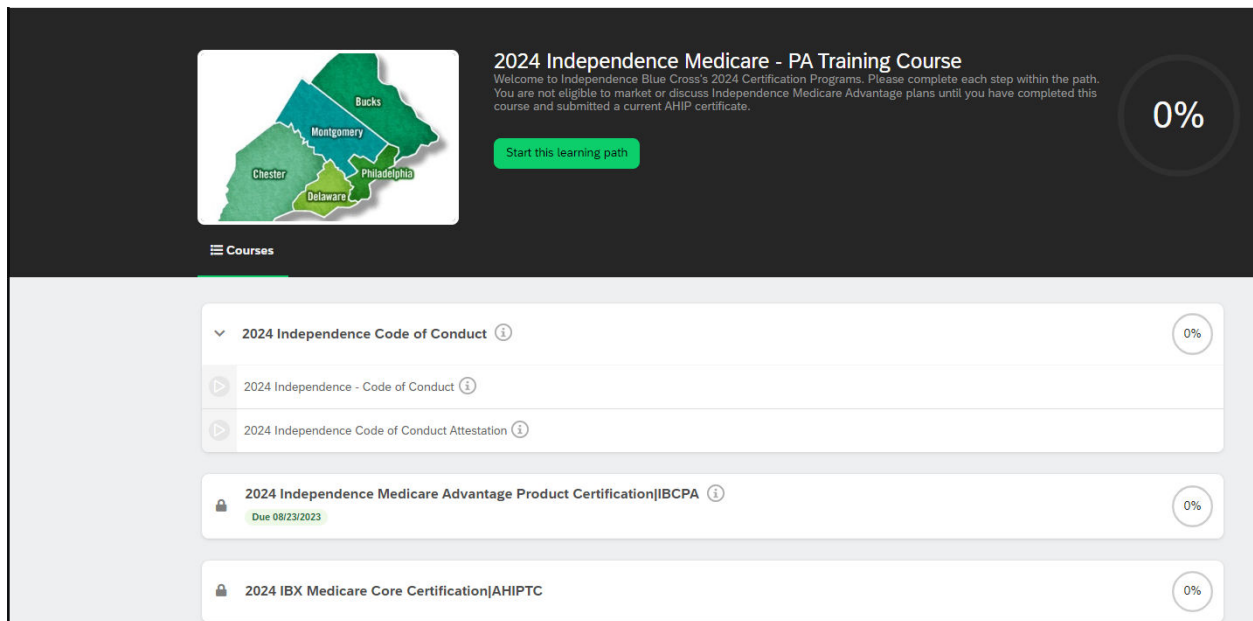


\*Click on your assigned Learning Path (see highlighted)

### Step 4: Completing required coursework

Each agent is required to complete the following courses within the assigned Learning Path. You can do so by clicking on "Start this learning path"

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**2024 Independence Medicare - PA Training Course**

Welcome to Independence Blue Cross's 2024 Certification Programs. Please complete each step within the path. You are not eligible to market or discuss Independence Medicare Advantage plans until you have completed this course and submitted a current AHIP certificate.

0%

[Start this learning path](#)

**Courses**

- 2024 Independence Code of Conduct ⓘ 0%
- 2024 Independence - Code of Conduct ⓘ
- 2024 Independence Code of Conduct Attestation ⓘ
- 2024 Independence Medicare Advantage Product Certification|IBCPA ⓘ 0%  
Due 08/23/2023
- 2024 IBX Medicare Core Certification|AHIPTC ⓘ 0%

### Step 5: AHIP approval and certification completion

Once all the required steps and courses are completed you will need to upload your 2024 AHIP Certificate of completion. This can take one (1) business day for review and approval.

Once the AHIP certificate is approved you will receive the following completion email:

Congratulations! Your AHIP Medicare + Fraud, Waste, & Abuse (FWA) certificate has been reviewed and **approved** by Independence. You are now approved to market and discuss our 2024 plans.

Thank you for choosing to represent us!