

AmeriHealth Caritas

2026 Agent Appointment Process

August 25, 2025



Certification/Appointment Process



To become certified to sell AmeriHealth Caritas plans, please follow the steps below.

1. Ensure that you have an executed 2026 contract with your FMO. Please reach out to your FMO directly if you have questions.
2. Log into Miramar: Agent at <https://Miramar-agent.com>

New Agents

- Create a new user profile
- On the login page, select *"Register as an Agent"*. At the prompt, enter your SSN
- Create your profile.
- Register using the PIN Code your FMO provided to you. **Please ensure you are using the 2026 code. 3330AHC1651**

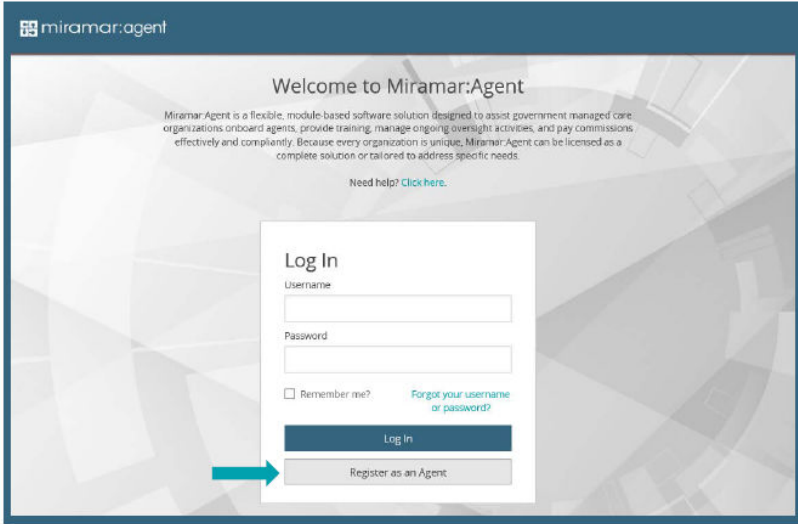
Returning Agents

- If you have used Miramar in the past, you will have an existing user account and will need to validate information.
- Log into Miramar: Agent
- Review contact information
- Register using the PIN Code your FMO provided to you. **Please ensure you are using the 2026 code: 3330AHC1651**

3. Follow the instructions within the module. Fully complete each task.
4. Return to dashboard after each step to ensure you have completed the task.
5. Your certification/recertification is not complete until you receive an email from Miramar: *AmeriHealth Caritas - 2026 Ready to Sell.*

The following link contains detailed information regarding registration: <https://miramar-agent.com/KnowledgeBase/Article?kb=11>

Logging In



miramar:agent

Welcome to Miramar:Agent

Miramar Agent is a flexible, module-based software solution designed to assist government managed care organizations onboard agents, provide training, manage ongoing oversight activities, and pay commissions effectively and compliantly. Because every organization is unique, Miramar Agent can be licensed as a complete solution or tailored to address specific needs.

Need help? [Click here.](#)

Log In

Username

Password

☐ Remember me? [Forgot your username or password?](#)

Log In

Register as an Agent

Registration Complete

You have successfully registered a user account.

A verification email has been sent to you. Use the link in the email for next steps.

Please close all browser windows before proceeding.

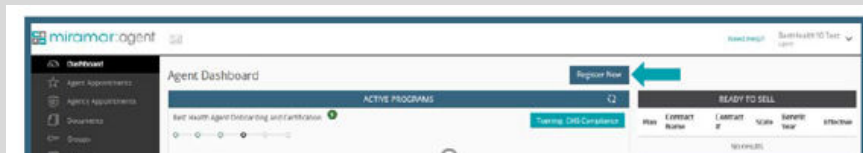
Create a New User Account

1. Log into Miramar Agent at: <https://Miramar-agent.com>
2. Click "*Register as an Agent*"
3. Next, you will be prompted to provide your Social Security Number
4. Then, complete fields for Account Set up
 - Name, username, demographics
 - Create a password; **minimum 15 characters** with at least 1 uppercase letter, 1 lowercase letter, one number and one special character.
 - Select security questions and answers
 - Click *Complete Registration*.
 - Upon completion, "*A Registration Complete*" message will pop
5. Validate email address
 - Close all browser windows so that you can open your verification email.
 - You will receive an email with a link to verify your email address. If you do not receive an email, check your spam or junk folders.

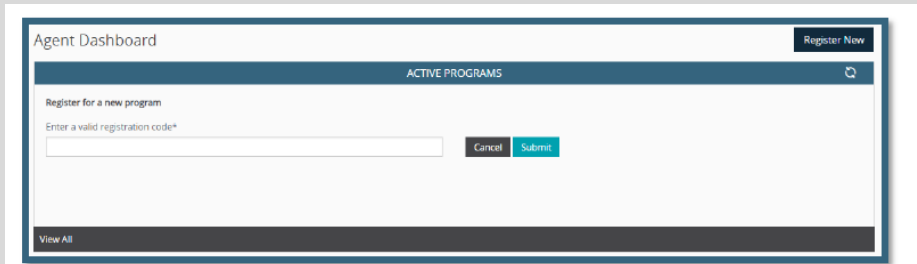
Register PIN Code

After validating your email, at the login page, log in and you will be directed to the Agent Dashboard page.

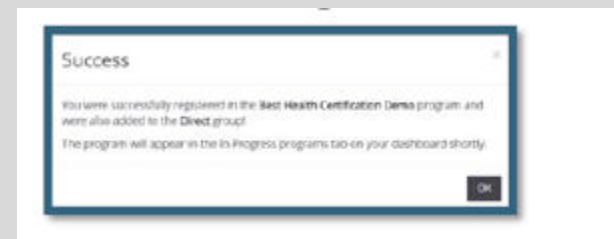
1. Register using the *Register Now* button



2. Type in the PIN that your FMO provided and click Submit.



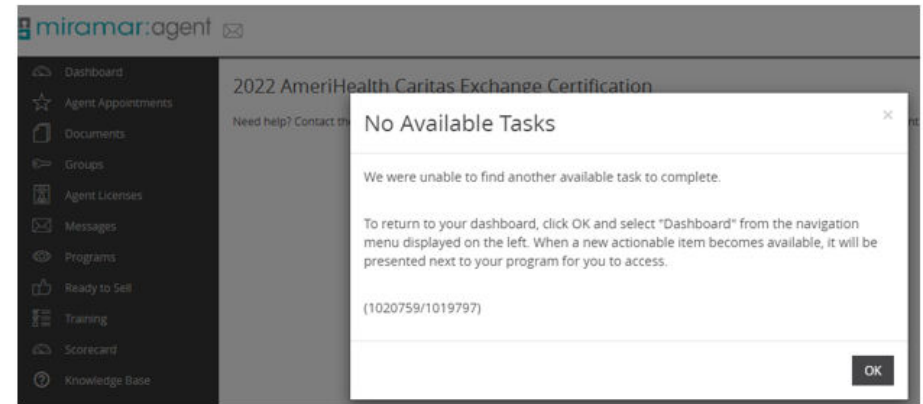
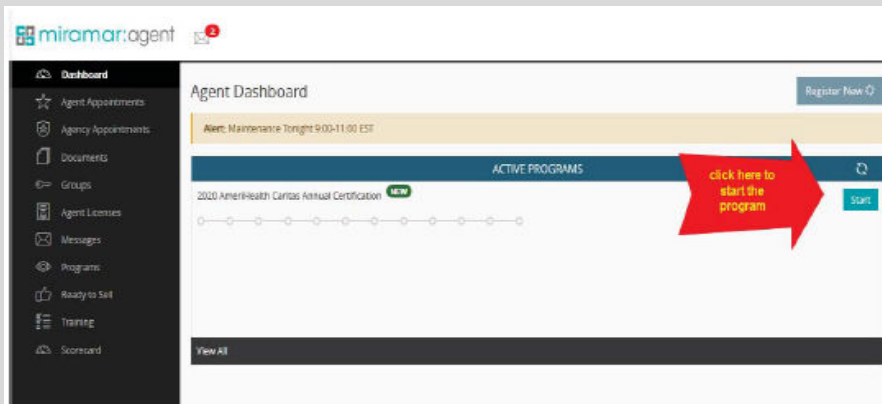
3. You should then see a “Success” message. Click *ok*.



Complete the Required Program

1. Return to the Agent Dashboard to see Active Programs.
2. Click *Start* in Active Programs to begin assigned tasks.

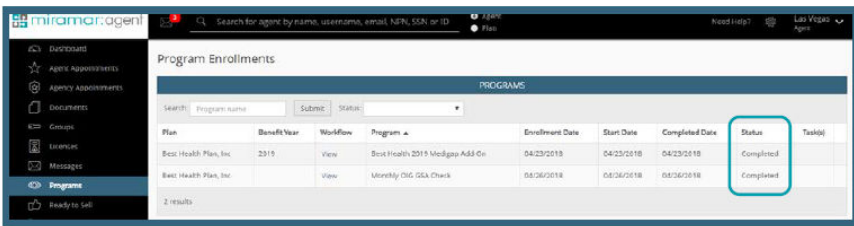
3. When you have completed a task, you will receive a message, *"No Available Tasks"*, click *OK* and return to the Agent Dashboard, Active Programs to begin the next task.



Complete the Required Program (cont.)

When you have completed all tasks, there will be no additional tasks listed on the Active Programs.

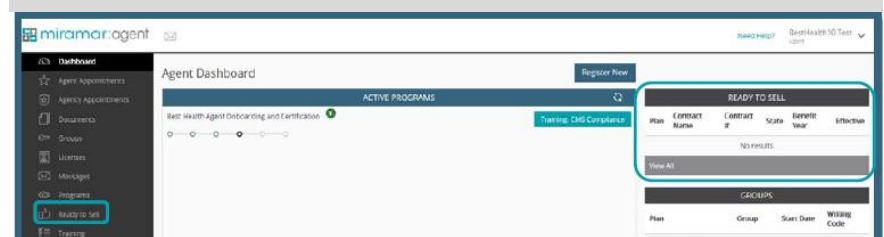
Within the Programs tab, you will be able to see a status of Completed.



The screenshot shows the 'Program Enrollments' section in the miramar.agent system. A table lists programs, with the 'Status' column highlighted in blue and showing 'Completed' for the 'Best Health Plan, Inc.' entry.

Plan	Benefit Year	Workflow	Program	Enrollment Date	Start Date	Completed Date	Status	Task(s)
Best Health Plan, Inc.	2019	View	Best Health 2019 Midgap Add On	04/23/2018	04/23/2018	04/23/2018	Completed	
Best Health Plan, Inc.		View	Monthly OIG GSA Check	08/06/2018	08/06/2018	08/06/2018	Completed	

The Ready to Sell box on the Agent Dashboard will also be updated to indicate what has been completed and deemed Ready to Sell



The screenshot shows the 'Agent Dashboard' in the miramar.agent system. The 'ACTIVE PROGRAMS' section is highlighted, and the 'READY TO SELL' box is updated to show 'Training C&S Complete'.

Plan	Contract Name	Contract ID	Scale	Benefit Year	Effective
No results					

In addition, you must receive an email “*AmeriHealth Caritas - 2026 Ready to Sell*” indicating that you are Ready to Sell. You will be provided with Ready to Sell confirmation and additional instructions regarding access to other systems.

Troubleshooting

Situation	Solution
Login does not work	If you are a new user to Miramar, you will need to create an account by clicking "Register as an Agent" on the login page
Forgot your password	Click the "Forgot your password?" link on the login page
Technical questions?	Visit the help page by clicking the line on the login page
Helpful Hints:	Return to Dashboard to determine what step needs to be take next
	Clear cookies if unable to reload page
	Browser compatibility: Google Chrome, Internet Explorer 11, Mozilla Firefox, Microsoft Edge

Please use the link regarding additional questions: <https://miramar-agent.com/KnowledgeBase>