

# AmeriHealth Caritas

## 2026 Agent Appointment Process

August 25, 2025



# Certification/Appointment Process



To become certified to sell AmeriHealth Caritas plans, please follow the steps below.

1. Ensure that you have an executed 2026 contract with your FMO. Please reach out to your FMO directly if you have questions.
2. Log into Miramar: Agent at <https://Miramar-agent.com>

## New Agents

- Create a new user profile
- On the login page, select *“Register as an Agent”*. At the prompt, enter your SSN
- Create your profile.
- Register using the PIN Code your FMO provided to you. **Please ensure you are using the 2026 code. 3330AHC1651**

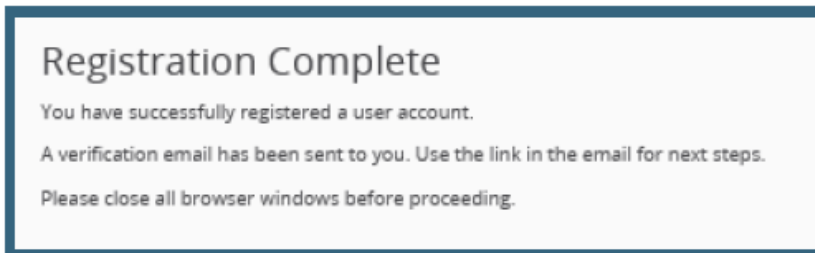
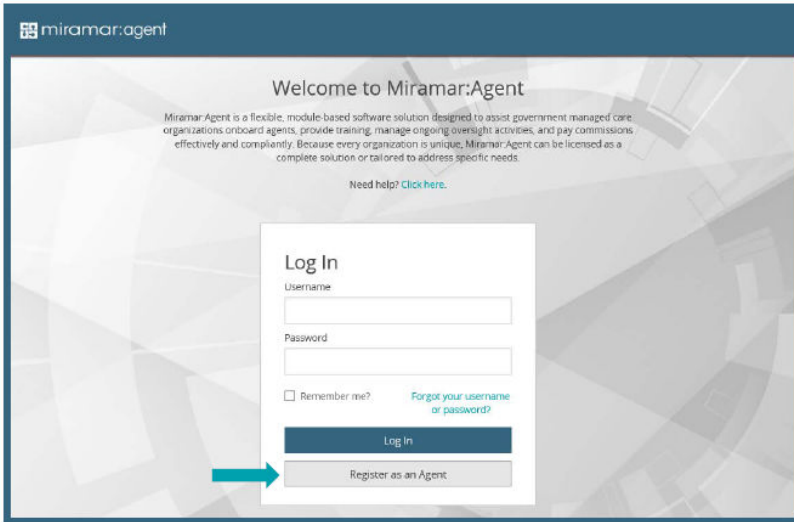
## Returning Agents

- If you have used Miramar in the past, you will have an existing user account and will need to validate information.
- Log into Miramar: Agent
- Review contact information
- Register using the PIN Code your FMO provided to you. **Please ensure you are using the 2026 code: 3330AHC1651**

3. Follow the instructions within the module. Fully complete each task.
4. Return to dashboard after each step to ensure you have completed the task.
5. Your certification/recertification is not complete until you receive an email from Miramar: *AmeriHealth Caritas - 2026 Ready to Sell.*

The following link contains detailed information regarding registration: <https://miramar-agent.com/KnowledgeBase/Article?kb=11>

# Logging In



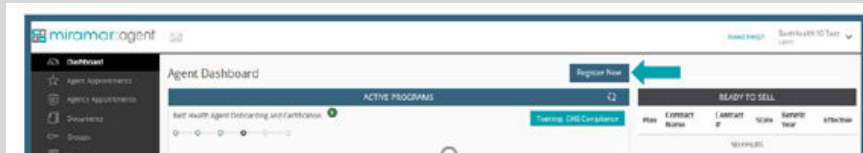
## Create a New User Account

1. Log into Miramar Agent at: <https://Miramar-agent.com>
2. Click "Register as an Agent"
3. Next, you will be prompted to provide your Social Security Number
4. Then, complete fields for Account Set up
  - Name, username, demographics
  - Create a password; **minimum 15 characters** with at least 1 uppercase letter, 1 lowercase letter, one number and one special character.
  - Select security questions and answers
  - Click *Complete Registration*.
  - Upon completion, "A Registration Complete" message will pop
5. Validate email address
  - Close all browser windows so that you can open your verification email.
  - You will receive an email with a link to verify your email address. If you do not receive an email, check your spam or junk folders.

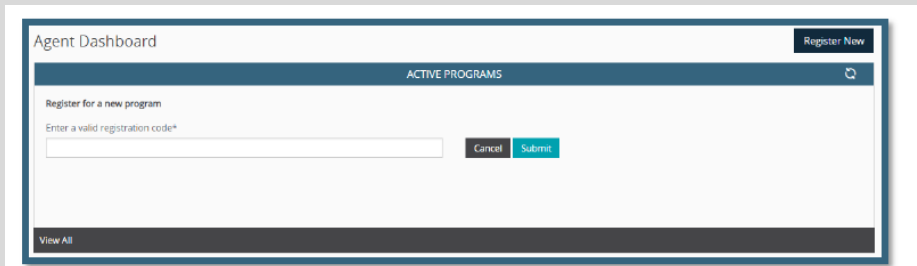
# Register PIN Code

After validating your email, at the login page, log in and you will be directed to the Agent Dashboard page.

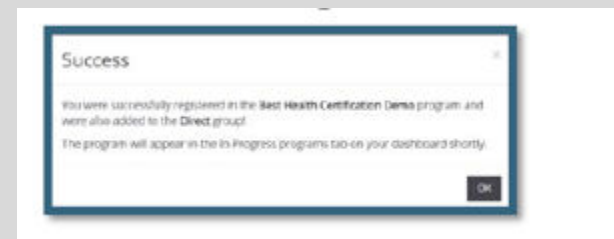
1. Register using the *Register Now* button



2. Type in the PIN that your FMO provided and click Submit.



3. You should then see a “Success” message. Click *ok*.

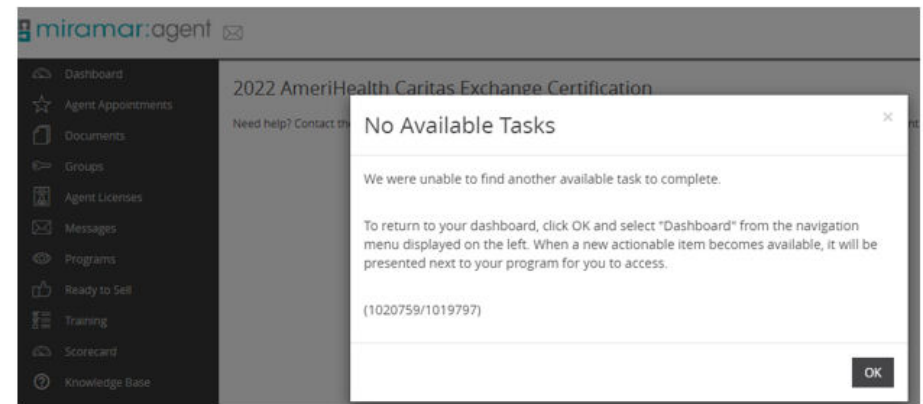
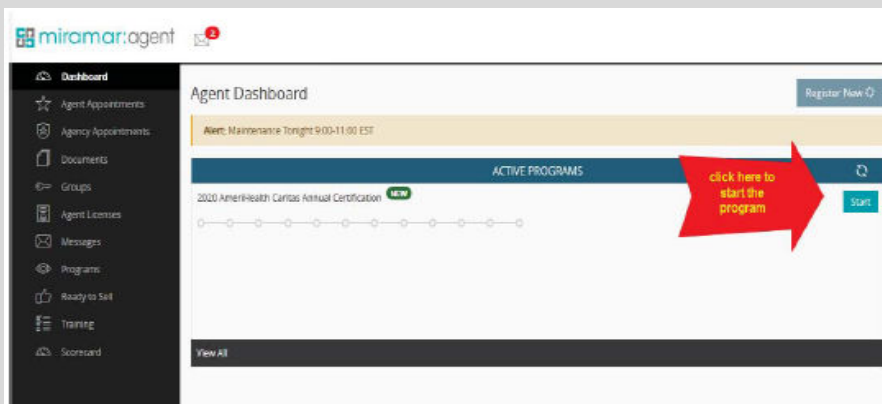


# Complete the Required Program

1. Return to the Agent Dashboard to see Active Programs.

2. Click *Start* in Active Programs to begin assigned tasks.

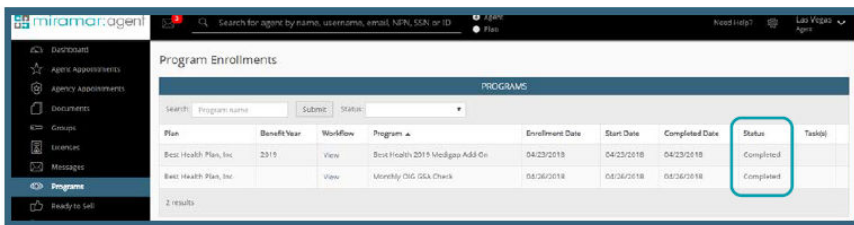
3. When you have completed a task, you will receive a message, *“No Available Tasks”*, click *OK* and return to the Agent Dashboard, Active Programs to begin the next task.



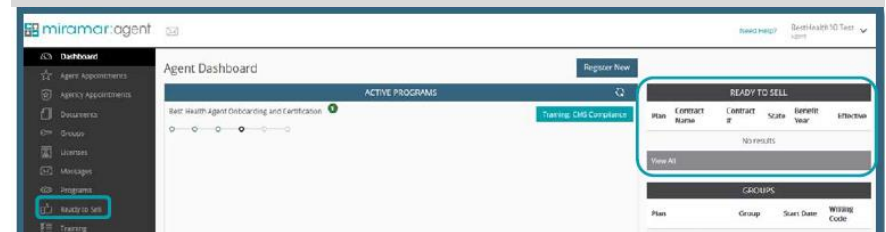
# Complete the Required Program (cont.)

When you have completed all tasks, there will be no additional tasks listed on the Active Programs.

Within the Programs tab, you will be able to see a status of Completed.



The Ready to Sell box on the Agent Dashboard will also be updated to indicate what has been completed and deemed Ready to Sell



In addition, you must receive an email “*AmeriHealth Caritas - 2026 Ready to Sell*” indicating that you are Ready to Sell. You will be provided with Ready to Sell confirmation and additional instructions regarding access to other systems.

# Troubleshooting



Situation	Solution
Login does not work	If you are a new user to Miramar, you will need to create an account by clicking "Register as an Agent" on the login page
Forgot your password	Click the "Forgot your password?" link on the login page
Technical questions?	Visit the help page by clicking the line on the login page
Helpful Hints:	Return to Dashboard to determine what step needs to be take next
	Clear cookies if unable to reload page
	Browser compatibility: Google Chrome, Internet Explorer 11, Mozilla Firefox, Microsoft Edge

Please use the link regarding additional questions: <https://miramar-agent.com/KnowledgeBase>