

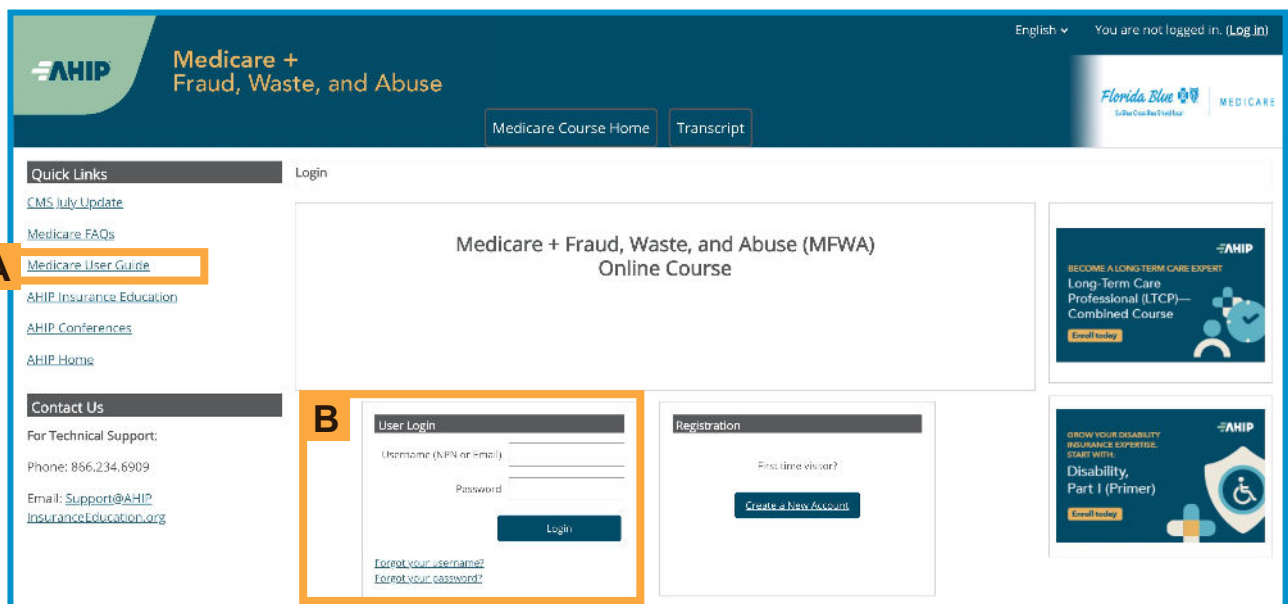
# AHIP Medicare & Florida Blue Product Training – Brokers

## Web registration instructions for Brokers

**Instructions:** Follow the steps in this guide to access and complete your AHIP Medicare and Florida Blue Product Certification Training. If you experience issues with registration, contact the Agent Support Center at 800-267-3156.

### How to access AHIP Medicare Training

1. Open Google Chrome and navigate to the AHIP site at [www.ahipmedicaretraining.com/clients/floridablue](http://www.ahipmedicaretraining.com/clients/floridablue).
2. Log in:
  - A. If you're new to the site, select “Medicare User Guide” for instructions on how to complete the AHIP site registration/validation process before selecting “Create a New Account”.
  - B. If you're a returning user, scroll down to enter your username and password. Then select “Login”.



The screenshot shows the AHIP Medicare + Fraud, Waste, and Abuse (MFWA) Online Course registration page. The page is titled "Medicare + Fraud, Waste, and Abuse (MFWA) Online Course". On the left side, there is a "Quick Links" section with "Medicare User Guide" highlighted. Below the navigation bar, there are buttons for "Medicare Course Home" and "Transcript". The main content area contains a "User Login" form and a "Registration" form. The "User Login" form has fields for "Username (NPI or Email)" and "Password", a "Login" button, and links for "Forgot your username?" and "Forgot your password?". The "Registration" form has a "First time visitor?" checkbox and a "Create a new account" button. On the right side, there are two promotional banners for "BECOME A LONG TERM CARE EXPERT" and "GROW YOUR DISABILITY INSURANCE EXPERTISE".

# AHIP Medicare and Florida Blue Product Training



## Web registration instructions for Brokers

- From your AHIP profile page, select “Checkout” to enroll and pay for the current AHIP Medicare Training.

**Quick Links**

- User Guide
- Medicare FAQs
- AHIP Insurance Education
- AHIP Conferences
- AHIP Home

**Contact Us**

For Technical Support:

Phone: 866.234.6909

Email: Support@AHIP InsuranceEducation.org

**Instructions**

This online format allows you to study at your own pace, with practice reviews interspersed throughout the course.

Each module culminates with a practice review, which is required to pass the Final Exam.

**My Certifications**

No records found

**Shopping Cart**

20XX AHIP Medicare Training (Initial)

Price: \$125.00

Subtotal	\$125.00
Promo Code	\$0.00
<b>Grand Total</b>	<b>\$125.00</b>

Enter promo code

**CE Credit**

You must complete and pass the Final Exam in order to purchase credits.

**Shopping Cart**

2023 AHIP Medicare Training (Initial)

Price: \$175.00

Subtotal	\$175.00
Promo Code	\$0.00
<b>Grand Total</b>	<b>\$175.00</b>

Enter promo code

**CE Credit**

You must complete and pass the Final Exam in order to purchase credits.



**Note:** If using our Florida Blue AHIP link, you will receive a reduced course price of \$125 ([www.ahipmedicaretraining.com/clients/floridablue](http://www.ahipmedicaretraining.com/clients/floridablue)).

- Enter your billing information, then select “Continue” to input your credit card information. When finished, select “Pay Now” to process your payment.

City \* Madison

State/Province \* Wisconsin

Zip/Postal Code \* 53703

Country \* United States

Phone Number \* 4144059124

**Payment Information**

Credit Card (Payflow Link)

**Payment Information**

Credit Card (Payflow Link)

Please do not refresh the page until you complete payment.

**Pay with credit or debit card**

Card number

Expiration date mm / yy

CSC

What is this ?

# AHIP Medicare and Florida Blue Product Training



## Web registration instructions for Brokers

- An order confirmation page will appear. Select “Go to my courses” to return to your AHIP profile page.

**Order Processing Complete**

Your order has been processed successfully. Click on the **Go to my courses** button below to access your training.

**Items Ordered**

Product Name	Price	Qty	Subtotal
20## AHIP Medicare Training (Initial)	\$125.00	Ordered: 1	\$125.00
		Subtotal	\$125.00
		Promo Code	\$0.00
		<b>Grand Total</b>	<b>\$125.00</b>

[Go to my courses](#)

- Select the AHIP Medicare Training course title from the “My Certifications” section of your profile page to begin training.

**Quick Links**

[CMS July Update](#)

[Medicare FAQs](#)

[Medicare User Guide](#)

[AHIP Insurance Education](#)

**Contact Us**

**For Technical Support:**

Phone: 866.234.6909

Email: Support@AHIPInsuranceEducation.org

**CE CREDITS DISCLAIMER**

For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking the final exam you must click on the button that says “Yes, take the exam with CE”. In addition to selecting this

This online format allows you to study at your own pace by viewing learning modules made up of content

Each module culminates with a practice review, which is designed to reinforce learning and p

**Instructions**

The **AHIP Medicare Training Certification** is capable of being shared amongst numerous health plans. Please be sure to c appropriate method for transmitting your results.

Certain health plans may also have additional requirements or limitations in place, as such we strongly recommend talk training.

**My Certifications**

20XX AHIP Medicare Training (Initial)

← Select this link to begin the course



**Note:** Select the “Medicare User Guide” from the Quick Links menu and review pages 7-20 for details regarding how to:

- Navigate through the training
- Access and complete the Final Exam
- Apply for Continuing Education credits
- Complete compliance training
- Access your Certificate of Completion

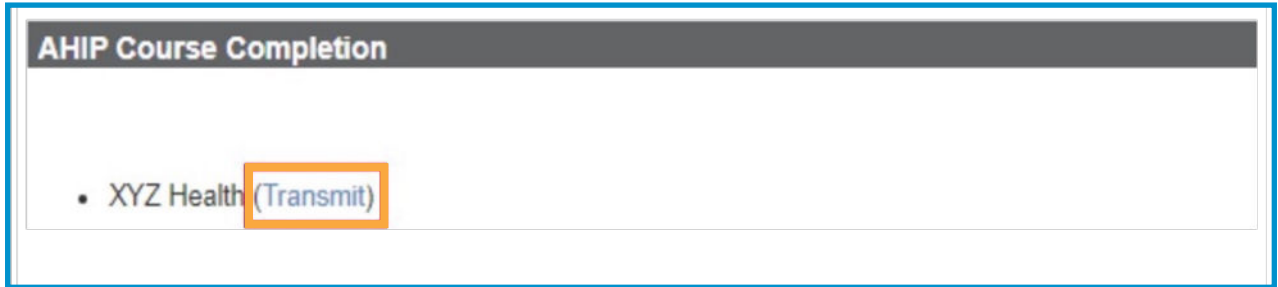
# AHIP Medicare and Florida Blue Product Training



## Web registration instructions for Brokers

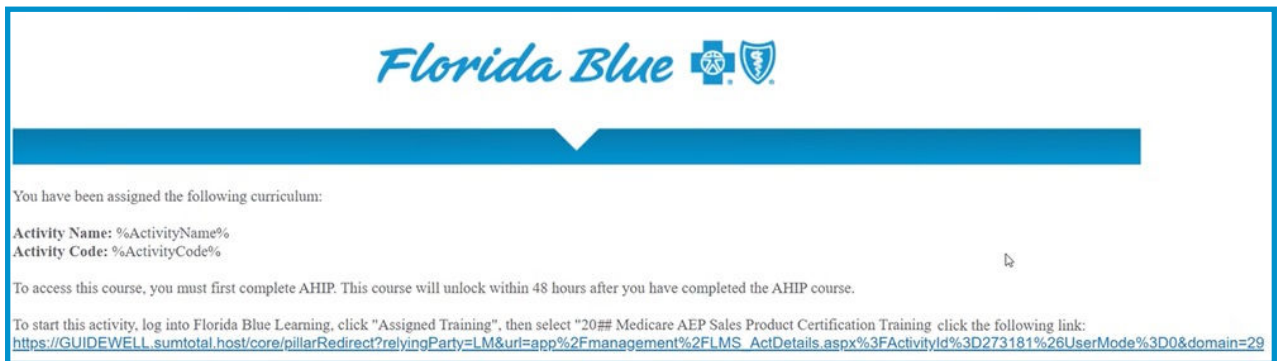
### How to transfer completed AHIP scores to Florida Blue

1. After finishing the AHIP Medicare Training, select the “Transmit” link on your AHIP profile page to send your scores to Florida Blue.



2. 48 hours after you have transmitted your AHIP scores to Florida Blue, you will receive an email notifying you that the 20## Product Training is available in your Florida Blue Learning account.

To access the course, you can select the direct link provided in the email or follow the instructions starting on Page 5 to access the training from Florida Blue Learning.



# AHIP Medicare and Florida Blue Product Training

## Web registration instructions for Brokers

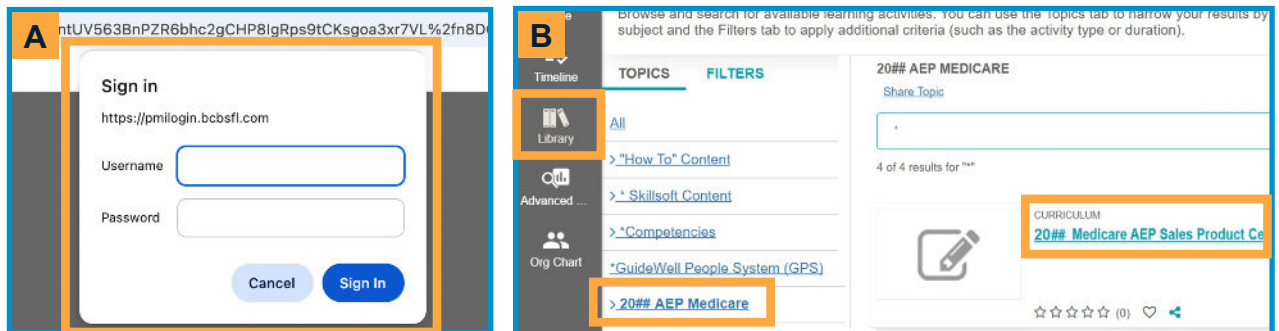
### How to access AEP Medicare Product Training via web browser



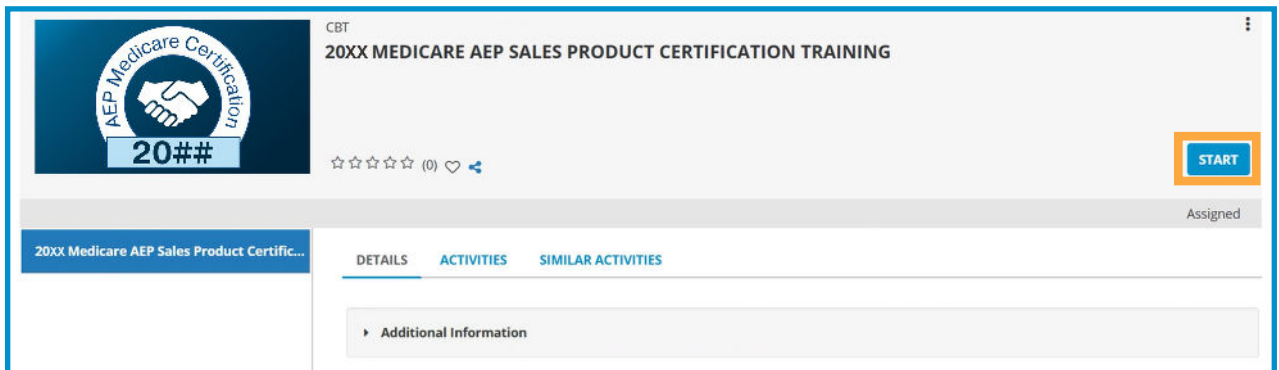
#### Tips for a successful training

- Use Google Chrome
- Close all other browser windows before accessing the training

1. There are two options to enter the training in Florida Blue Learning:
  - A. For direct access to training, select the following link: [Medicare AEP Sales Certification Training – Brokers](#). Log in to Florida Blue Learning if prompted.
  - B. Or log in to Florida Blue Learning and select: “Library > 20## AEP Medicare > 20## Medicare AEP Sales Product Certification Training – Brokers”.



2. On the Product Certification Training page, select “Start”.



**Important:** Make sure to disable your pop-up blockers before you start.

# AHIP Medicare and Florida Blue Product Training



## Web registration instructions for Brokers

3. Choose your preferred language, then select “Next”.

**20## MEDICARE AEP SALES PRODUCT CERTIFICATION TRAINING**

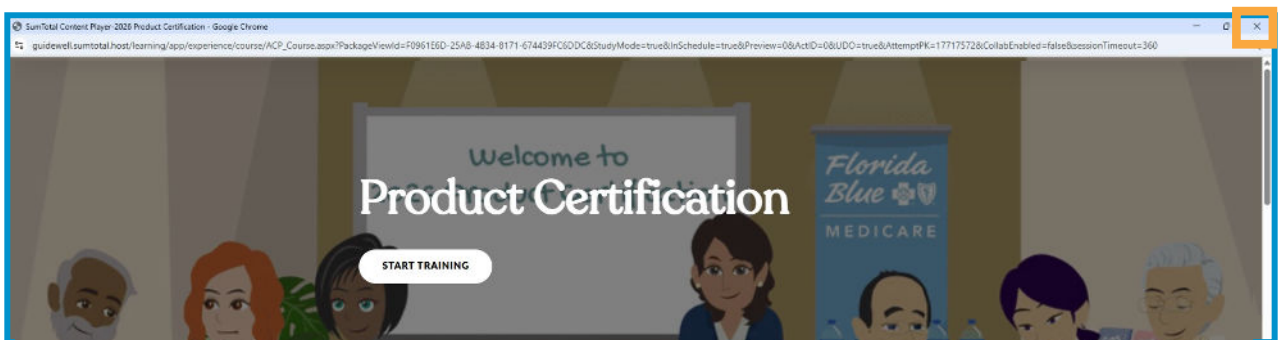
Select Language  
What language do you want this activity to use?

English (United States) Spanish (Puerto Rico)

Any U.S. Spanish speaker can select this option too.

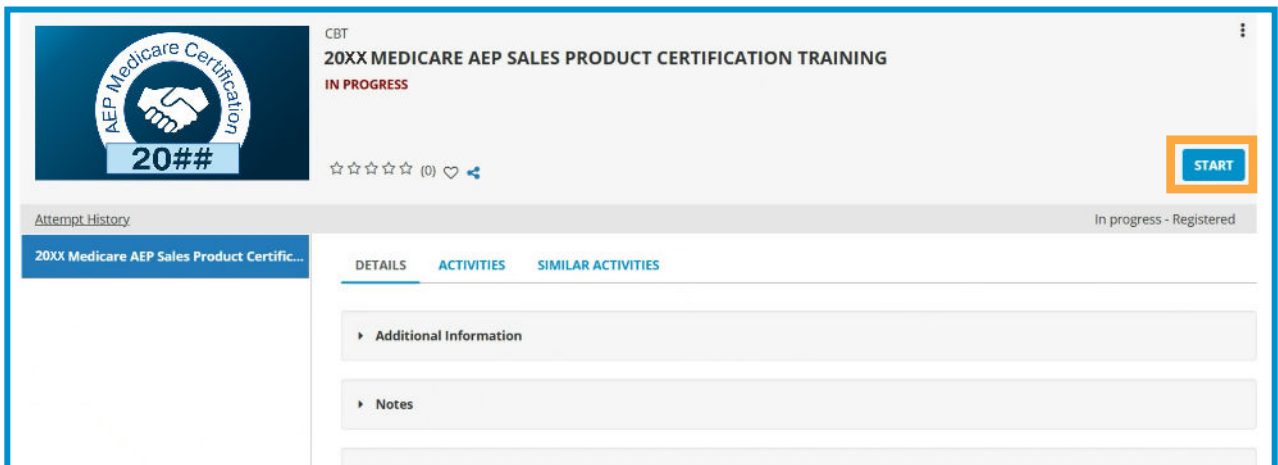
CANCEL NEXT

4. To pause training and save your progress, select the “x” to close the window.



**Important:** If the training times-out due to inactivity, your progress may be lost.

5. To resume training, repeat step 1 and select “Start” to resume training.



# AHIP Medicare and Florida Blue Product Training



## Web registration instructions for Brokers

- After completing your training, the page below displays. Confirm that the “Topic Status” is “Completed”, then select “OK”.

**GENERAL**

Content type: SCORM 2004  
Total score: N/A  
Elapsed time: Minute(s) 42, Second(s) 0  
Status: Completed

First launch date: Thursday, June 5, 2025 1:46:21 PM EDT  
Completion date: Thursday, June 5, 2025 3:09:53 PM EDT  
Percent complete: 100%


Name	Topic Status	Score %	Time in Topic
20## Product Certification	Completed	—	Minute(s): 42, Second(s): 0

**OK**

## Canceling registration

If you started the wrong training, you must cancel your registration to start the right one. Be advised that all progress will be lost the moment you cancel registration.

- Choose the “More Actions” icon (⋮) and select “Cancel Registration”.

 CBT  
**20XX MEDICARE AEP SALES PRODUCT CERTIFICATION TRAINING**  
IN PROGRESS

☆☆☆☆☆ (0) ❤️ ↻

Attempt History In progress - Registered

20XX Medicare AEP Sales Product Certific... DETAILS ACTIVITIES SIMILAR ACTIVITIES

⋮

- Download
- Cancel registration
- Print

**START**

- Select “Confirm Cancellation”.

**CANCELLATION CONFIRMATION**

Please review the list of activities below. Some activities may be included for cancellation automatically because of the registration option requirements. You can choose to cancel your registration for only the marked activities or for all the activities on the page.

Select All

CBT **IN PROGRESS**

20XX Medicare AEP Sales Product Certification Training

**BACK** **CONFIRM CANCELLATION**



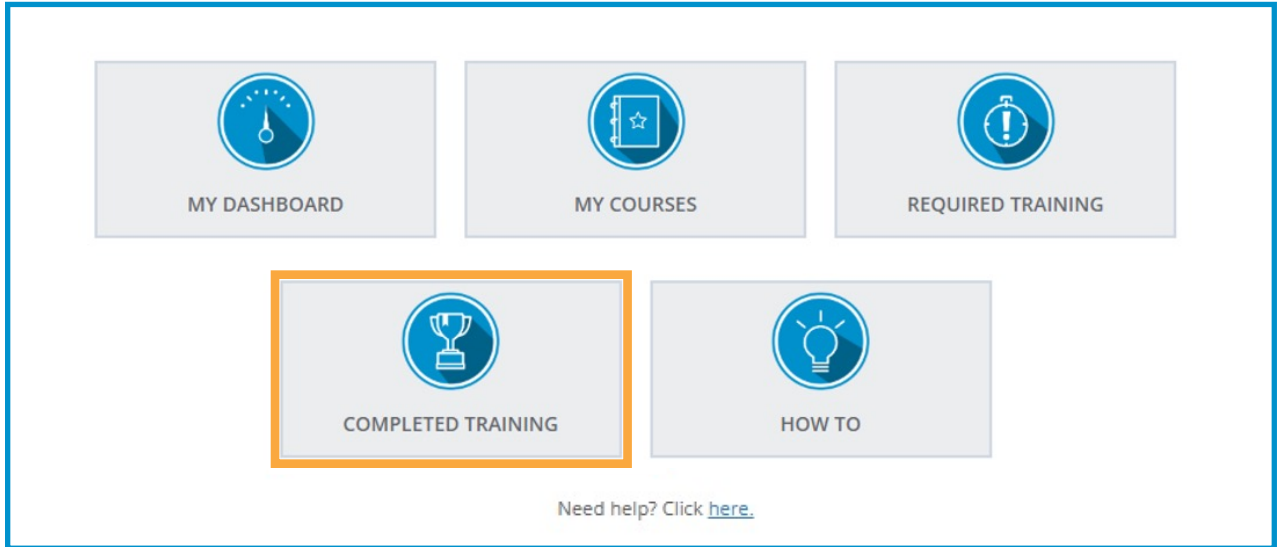
**Note:** You cannot cancel registration after completing the training.


# AHIP Medicare and Florida Blue Product Training

## Web registration instructions for Brokers

### How to access your AEP training certificate

1. From the Florida Blue Learning homepage select "Completed Training".



2. On the Training Transcripts page, find the 20## Medicare AEP Sales Product Certification course you just finished. Then, select the certificate icon (  ) to the left of the course title to view or download your certificate.

**TRAINING TRANSCRIPT** PRINT EXPORT TO PDF


Select a year or date range to filter completed training records.

Date Range

Start Date  End Date  REFRESH

**ACTIVITIES**

This is where you will find completions for activities.

Activity	Estimated Credit Hours	Completion Date	Expiration Date	Score	At Du
 Curriculum: 20## Medicare AEP Sales Product Certification Training		6/6/2025			Da 0, Se